

2024 Community-Based Organization Survey Results

Overall Methodology

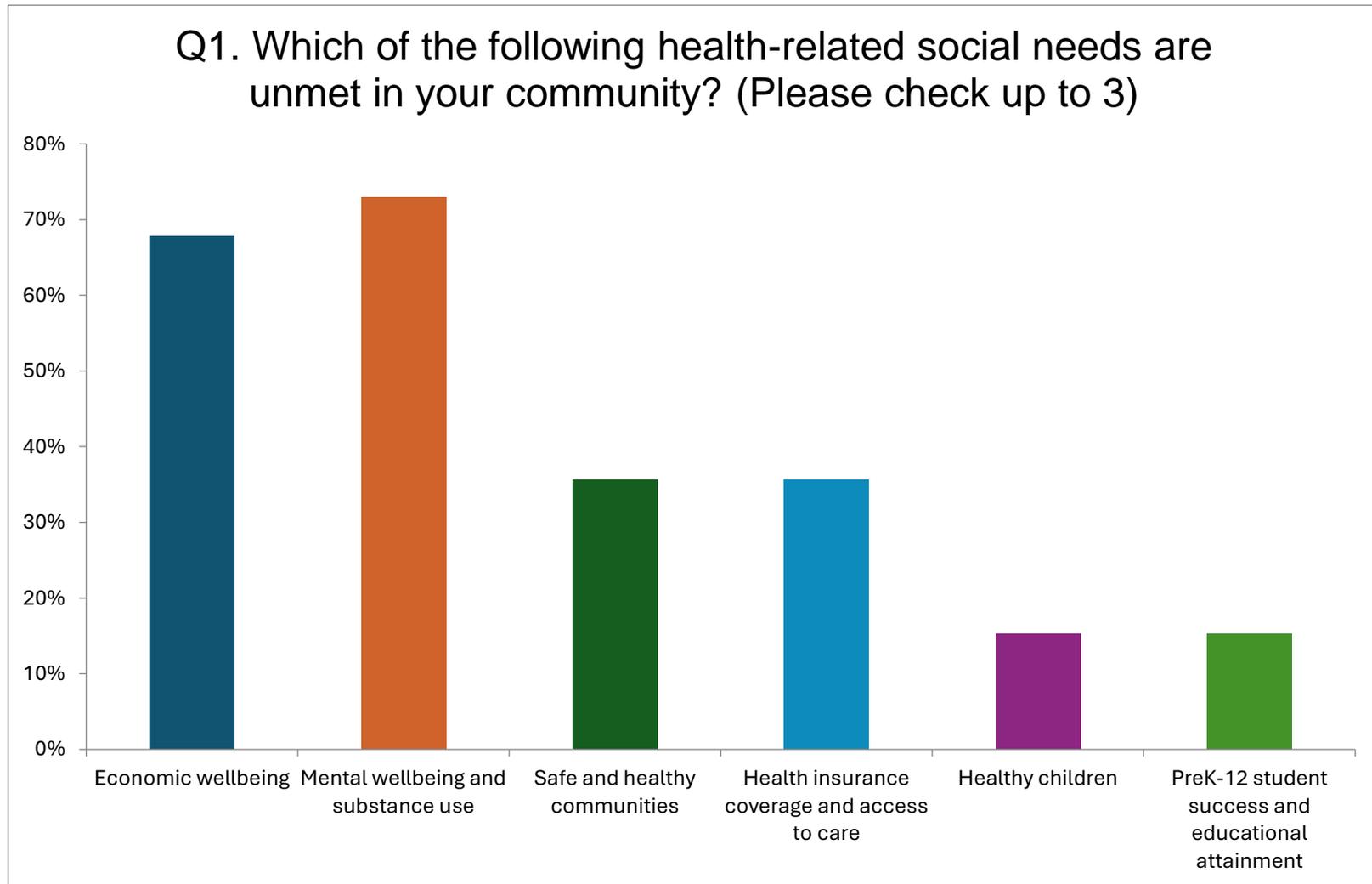
The Long Island Health Collaborative, in partnership with its 2025 CHNA/CHA Work Group participants, deployed a survey to community-based organizations and agencies on Friday, November 15, 2024. The survey was physically distributed by paper, and digitally distributed through SurveyMonkey. The survey garnered 59 responses from November 15 to December 31, 2024. Survey respondents were asked 12 multiple-choice questions about the health and demographics of the communities they serve. Respondents were also asked several questions about their organization's location and service area, and their willingness to participate in key informant interviews in 2025.

Analysts downloaded all survey responses from SurveyMonkey on January 6, 2025. The following charts reflect the multiple-choice survey responses exported from SurveyMonkey.

Qualitative Analysis Methodology

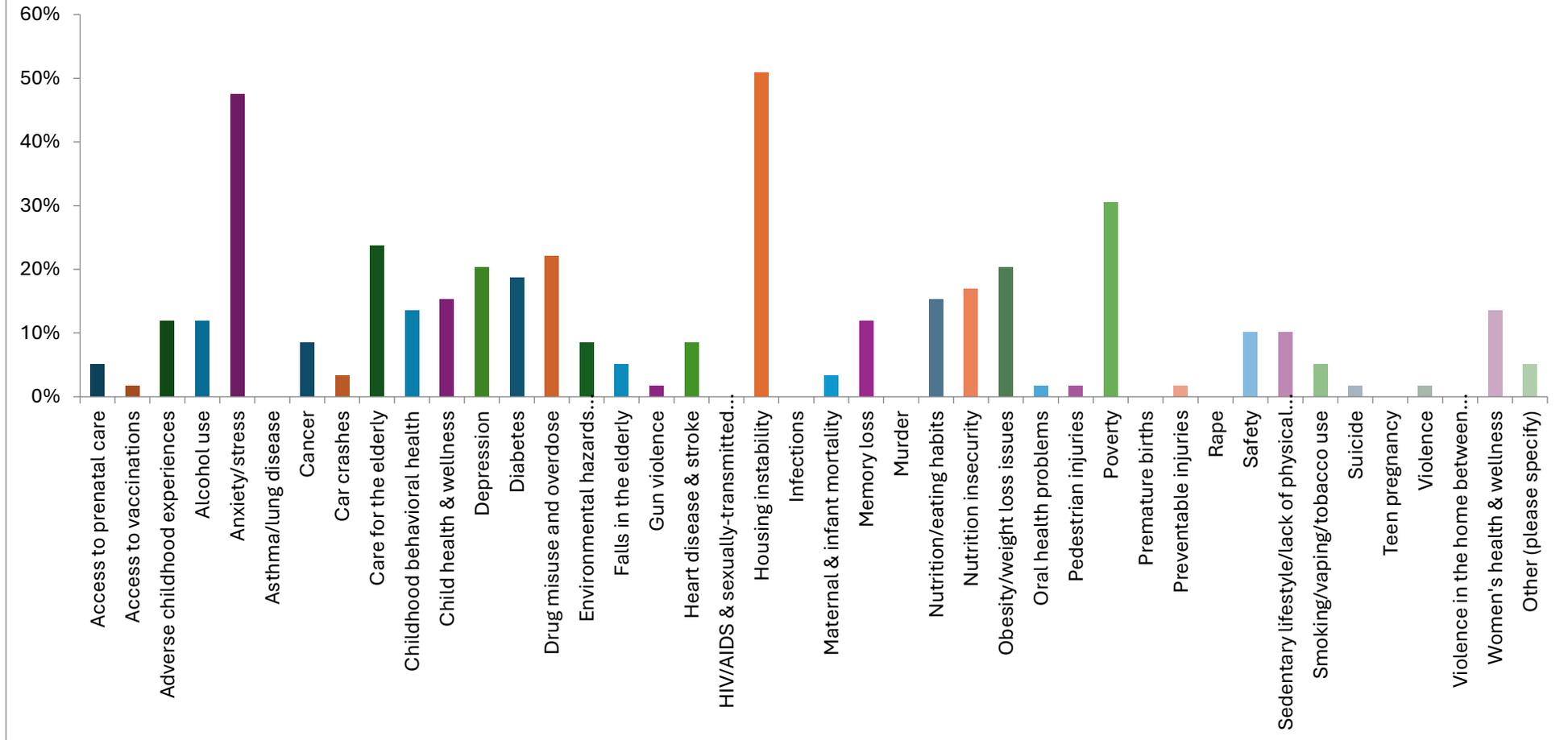
In addition to eight (8) multiple choice questions about the health of the respondent's community, survey respondents were asked one (1) open-ended question: what makes a community healthy? The qualitative analysis within [Appendix A](#) reflects the overarching themes of respondents' open-ended answers about what they think makes a community healthy. Using ATLAS.ti qualitative analysis software, three coders worked simultaneously to assign thematic codes to the survey respondents' direct quotations.

See [Appendix B](#) for survey instrument.



Total respondents: 59

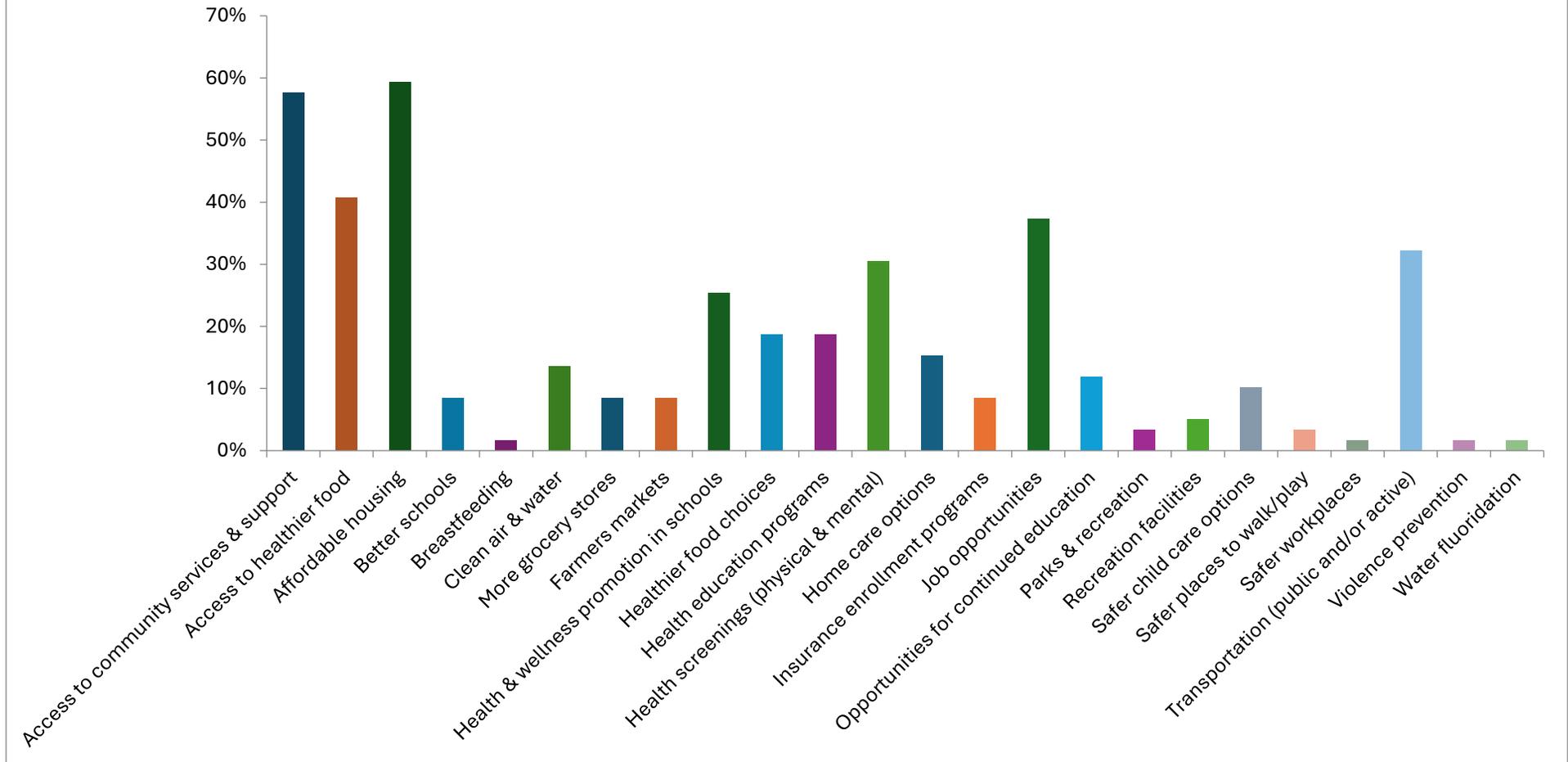
Q2. What are the biggest health and/or social problems for the people/community you serve? (Please check up to 5)



Total respondents: 59

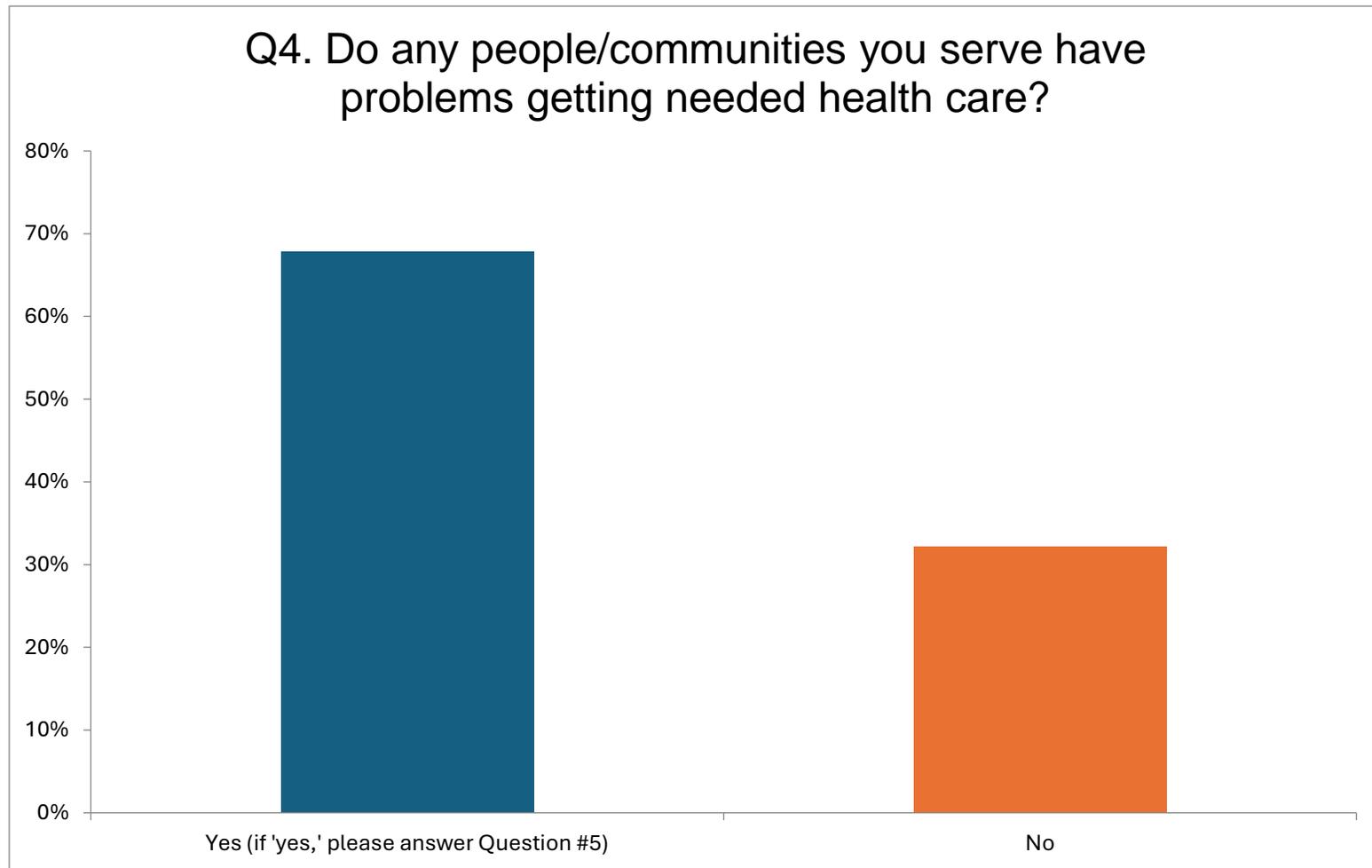
Other answers written in by respondents included: "Transportation to medical care for the senior population," "education," and "money management like budgeting and saving."

Q3. What would be helpful to improve the health problems of the people/community you serve? (Please check up to 5)



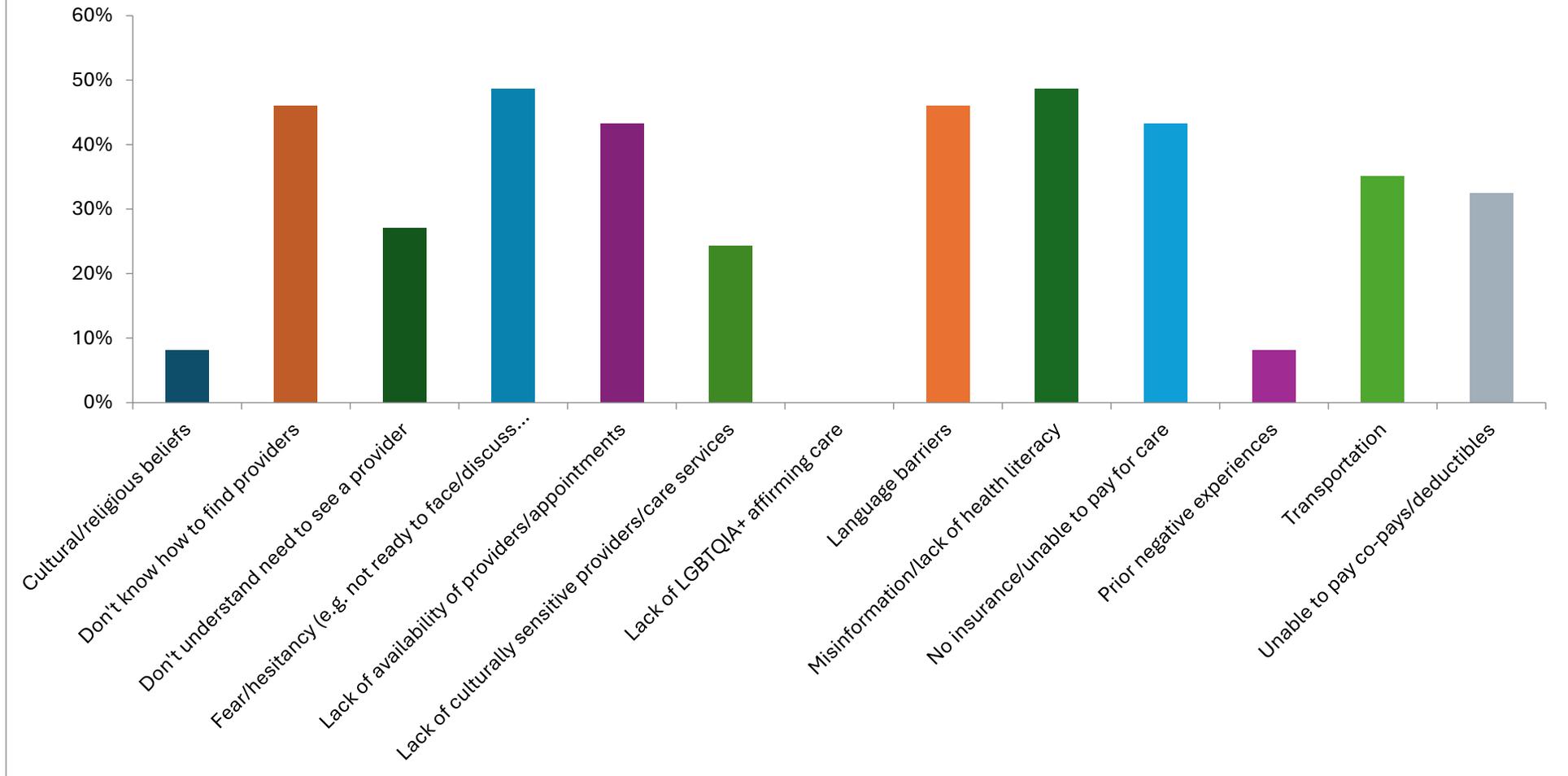
Total respondents: 59

Other answers written in by respondents included: “Women’s health, screenings, disease conditions affecting women uniquely compared to men, services and clinicians that can help,” and “advocacy and outreach.”



Total respondents: 59

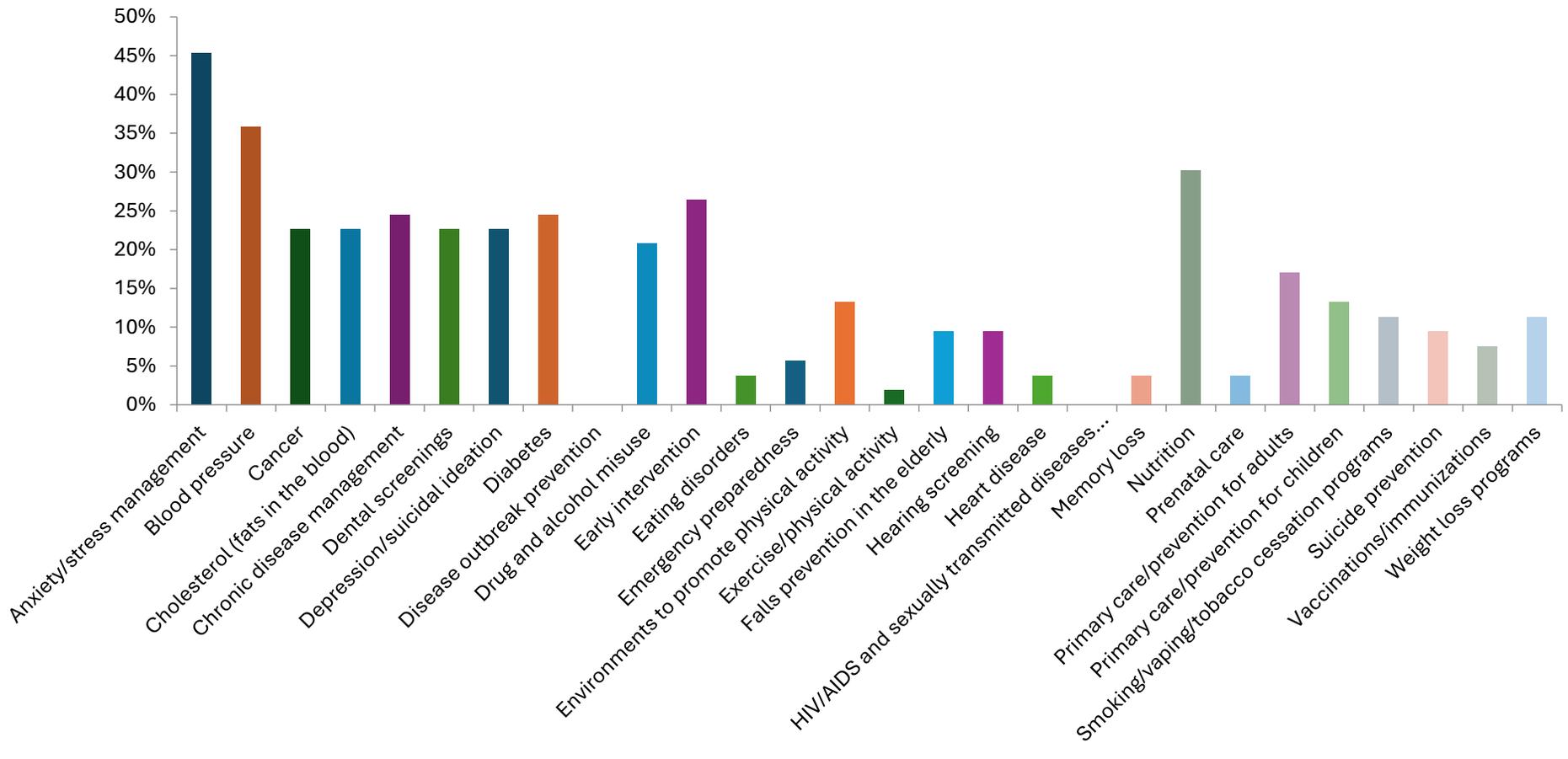
Q5. If you answered yes to question #4, what do you think the reasons are? (Please check up to 5)



Total respondents: 37

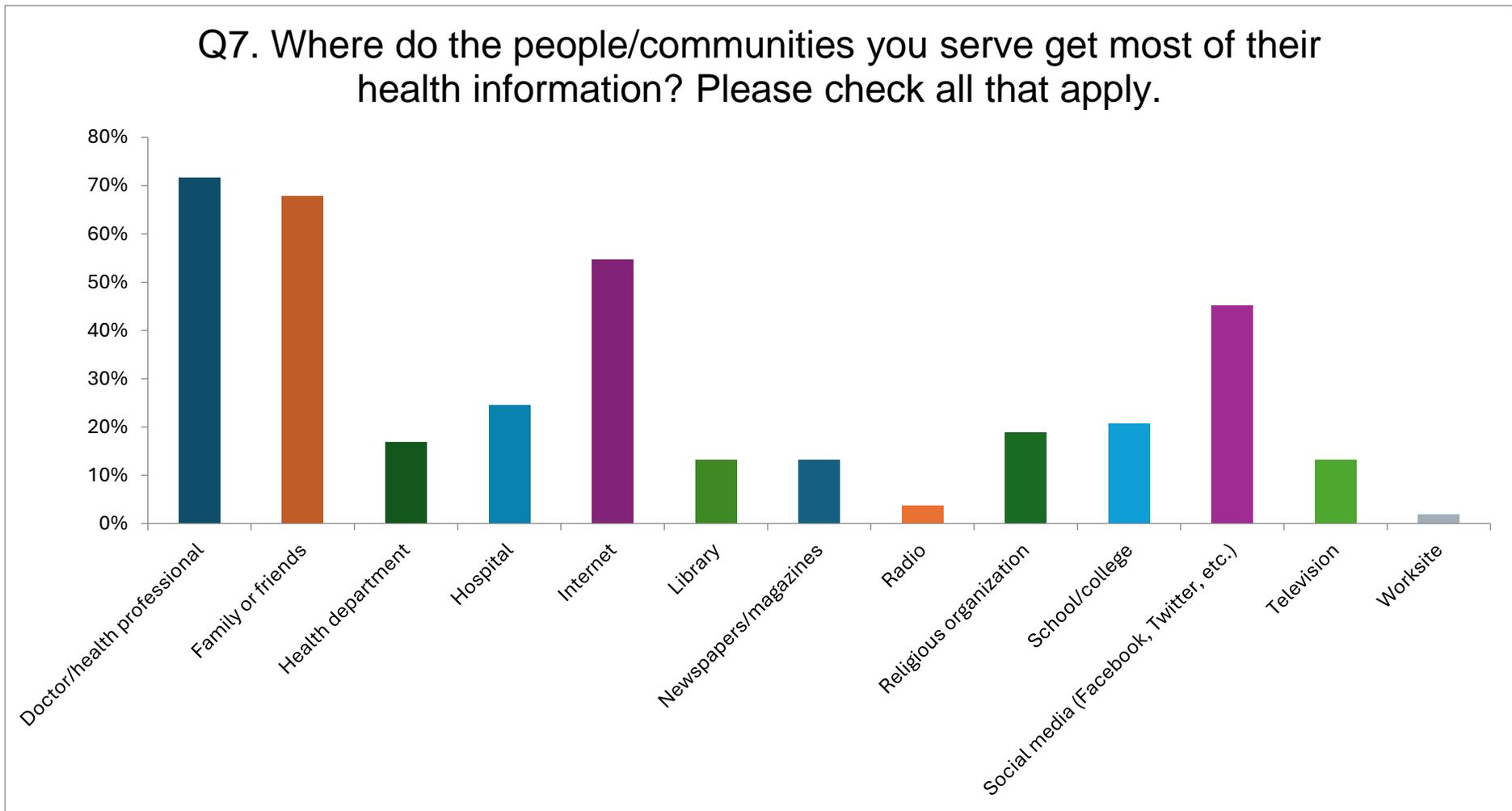
Other answers written in by respondents included: "Lack of information."

Q6. What health screenings and/or health services are needed to keep the people/communities you serve healthy? (Please check up to 5)



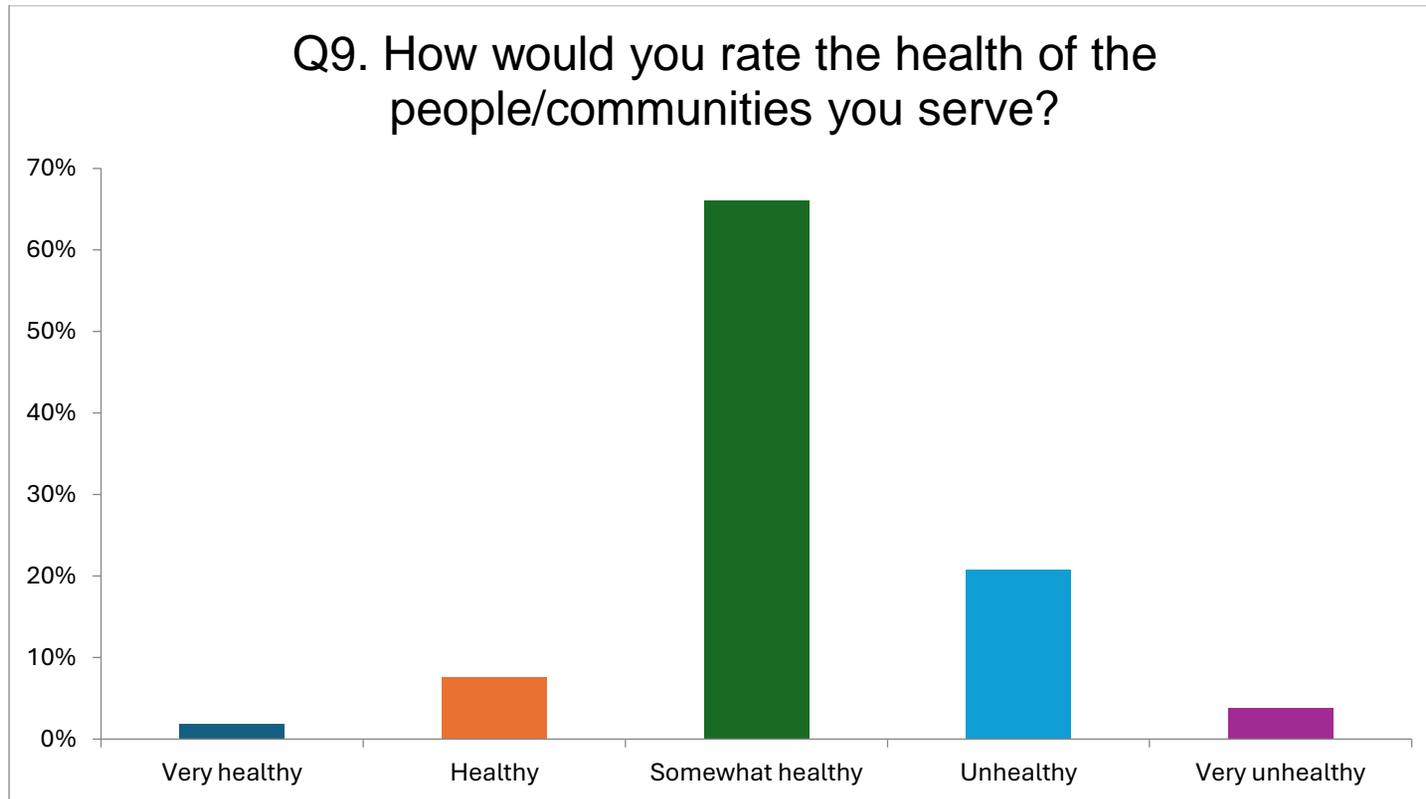
Total respondents: 53

Other answers written in by respondents included: "Low income communities of color."



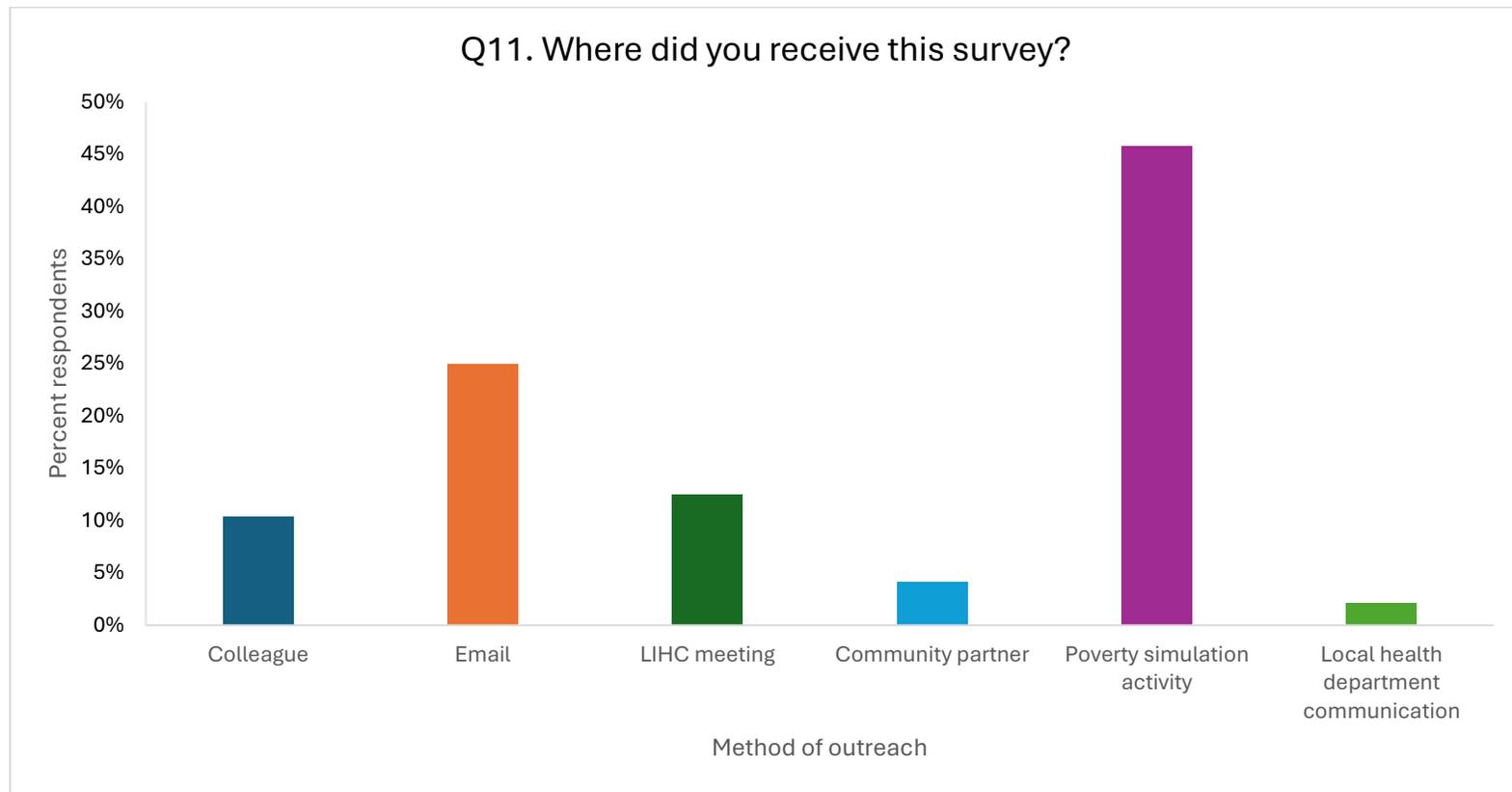
Total respondents: 53

Other answers written in by respondents included: “Unsure... interested in learning more about this,” “speakers that come to the senior center,” “nursing students during clinical rotations,” and “cable TV.”



Total respondents: 53

Survey Outreach Methods



Total respondents: 48

Respondent Information and Communities Served

Q13: What town do you work in?

Towns Where Respondents Work

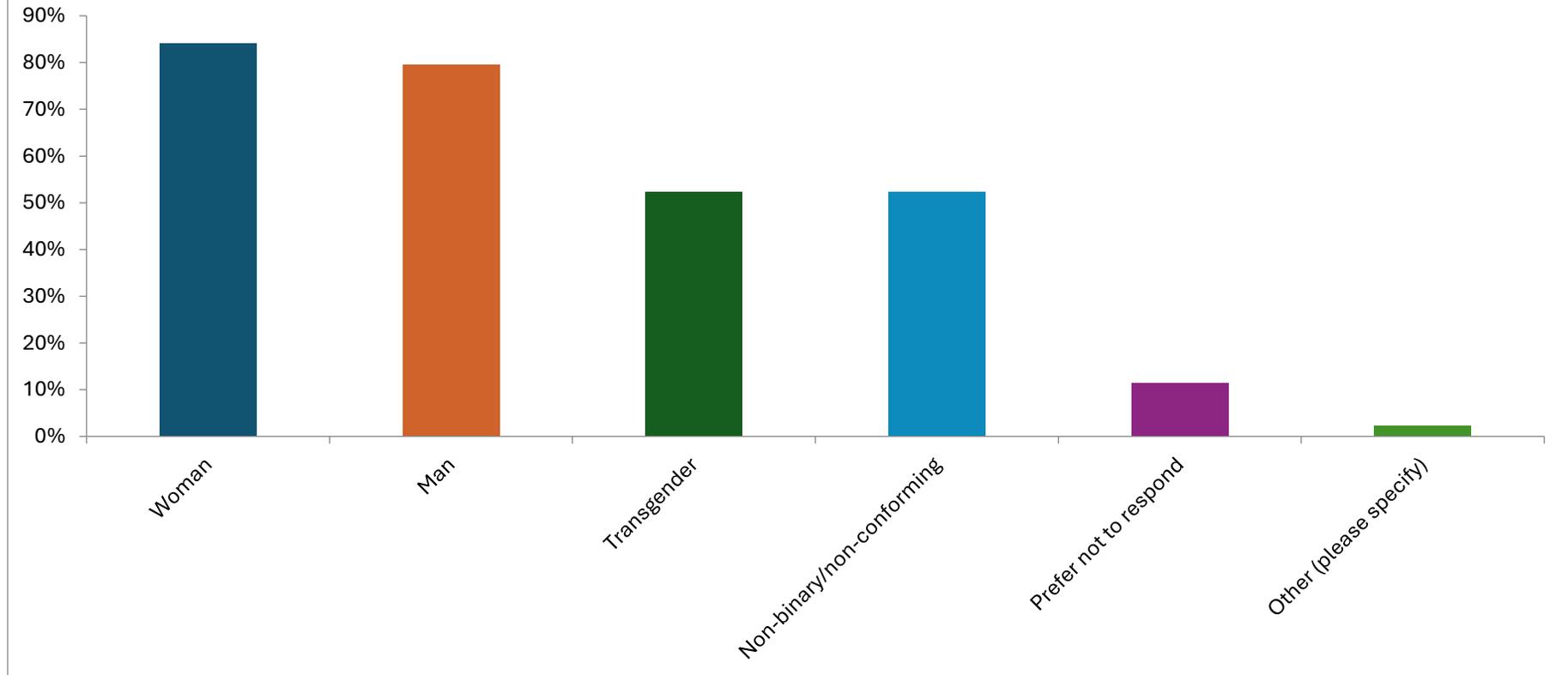
- 📍 Nesconset
- 📍 Port Jefferson x 2
- 📍 Oceanside x 2
- 📍 Roosevelt x 3
- 📍 Bay Shore
- 📍 Stony Brook
- 📍 Central Islip x 2
- 📍 Centerport
- 📍 Sayville
- 📍 Patchogue
- 📍 Port Jefferson Station
- 📍 Smithtown
- 📍 Massapequa
- 📍 Glen Cove
- 📍 Levittown
- 📍 Valley Stream
- 📍 Wyandanch
- 📍 East Farmingdale
- 📍 Great Neck
- 📍 Hauppauge x 2
- 📍 Melville
- 📍 Amityville x 3
- 📍 New York x 2
- 📍 Great River
- 📍 Bayside
- 📍 Hempstead x 3
- 📍 Rockville Centre
- 📍 Uniondale
- 📍 Garden City
- 📍 Hampton Bays



Total respondents: 48

In addition to the answers shown above: three respondents worked throughout all Long Island, one worked in northern Nassau County, one worked in Suffolk County, one worked in Nassau County, and one worked in the east end of Long Island.

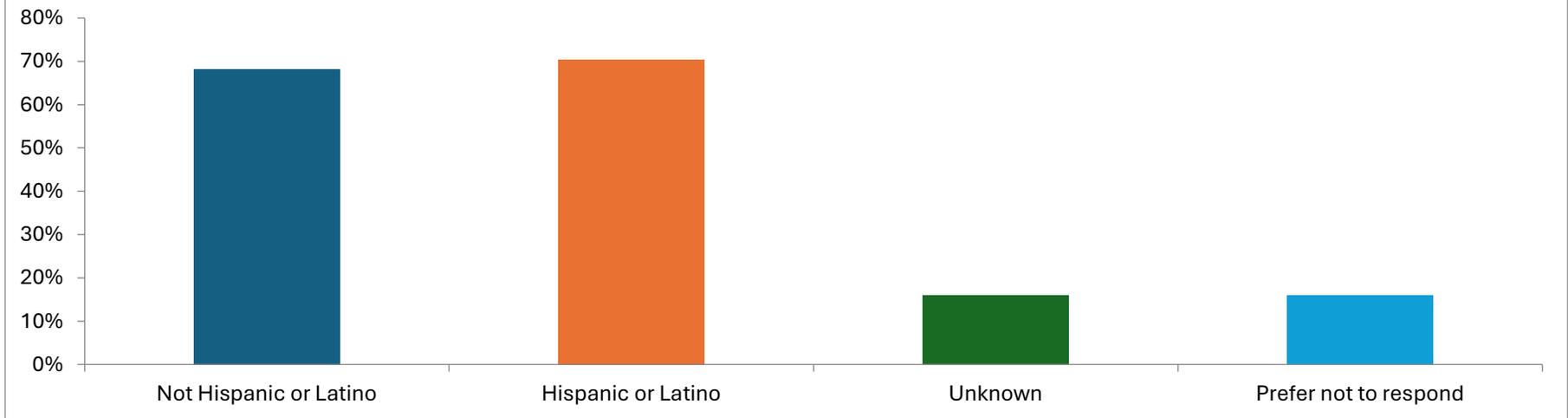
Q14. For the population(s) you serve, please check all that apply pertaining to their gender:



Total respondents: 44

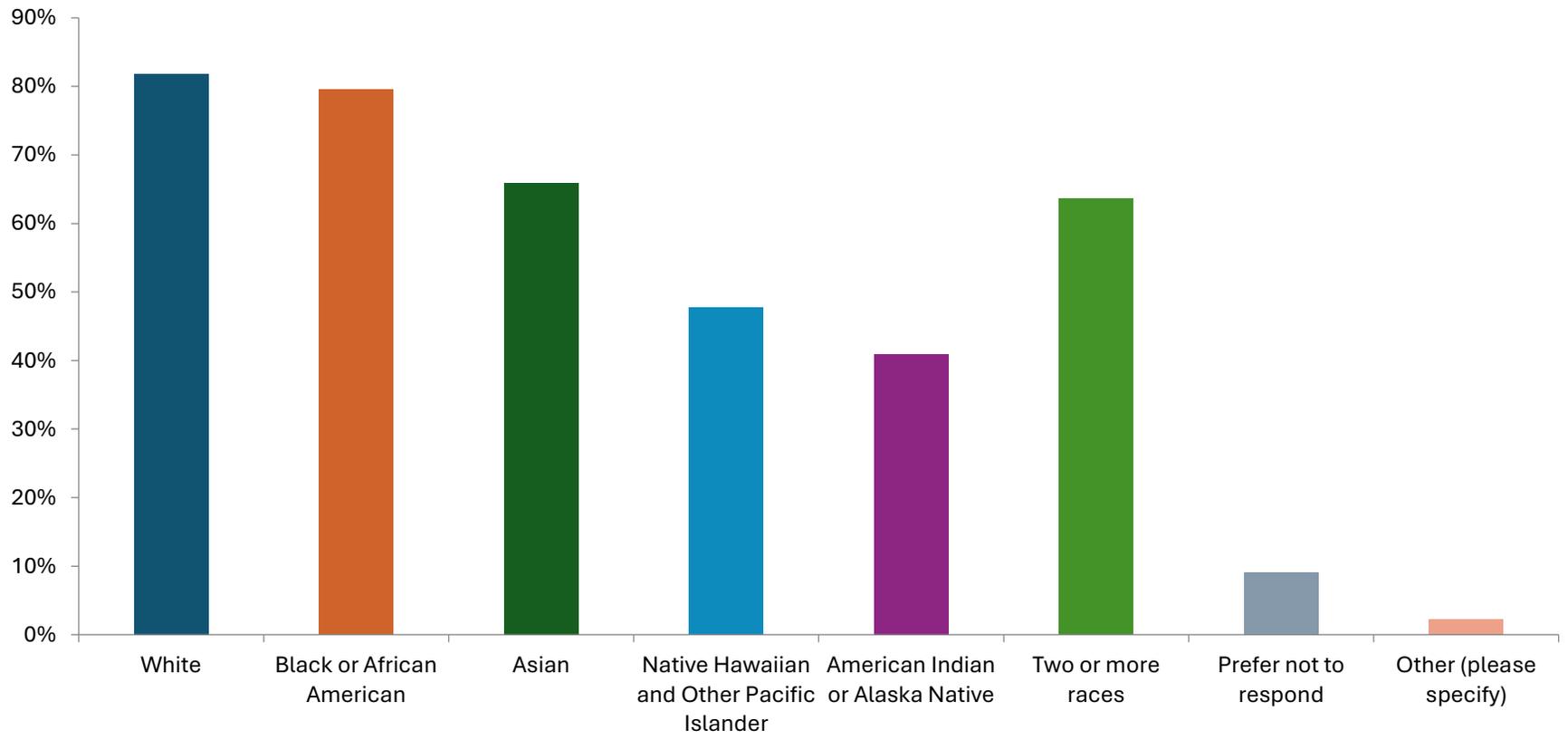
Other answer written in by respondent: "Seniors."

Q15. For the population(s) you serve, please check all that apply pertaining to their Hispanic or Latino ethnicity:



Total respondents: 44

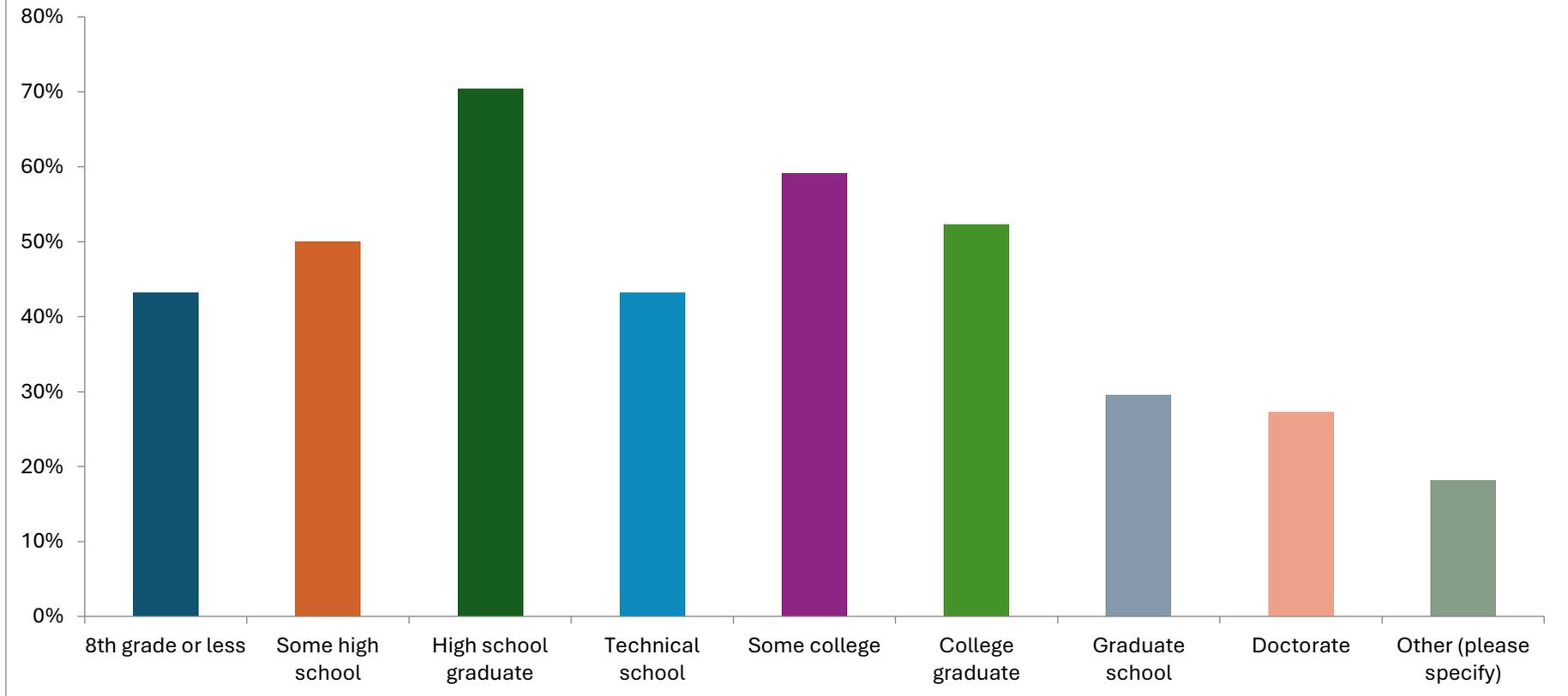
Q16. For the population(s) you serve, please check all that apply pertaining to their race:



Total respondents: 44

Other answer written in by respondent: "Ukrainians."

Q17. For the population(s) you serve, please check all that apply pertaining to their highest level of education:



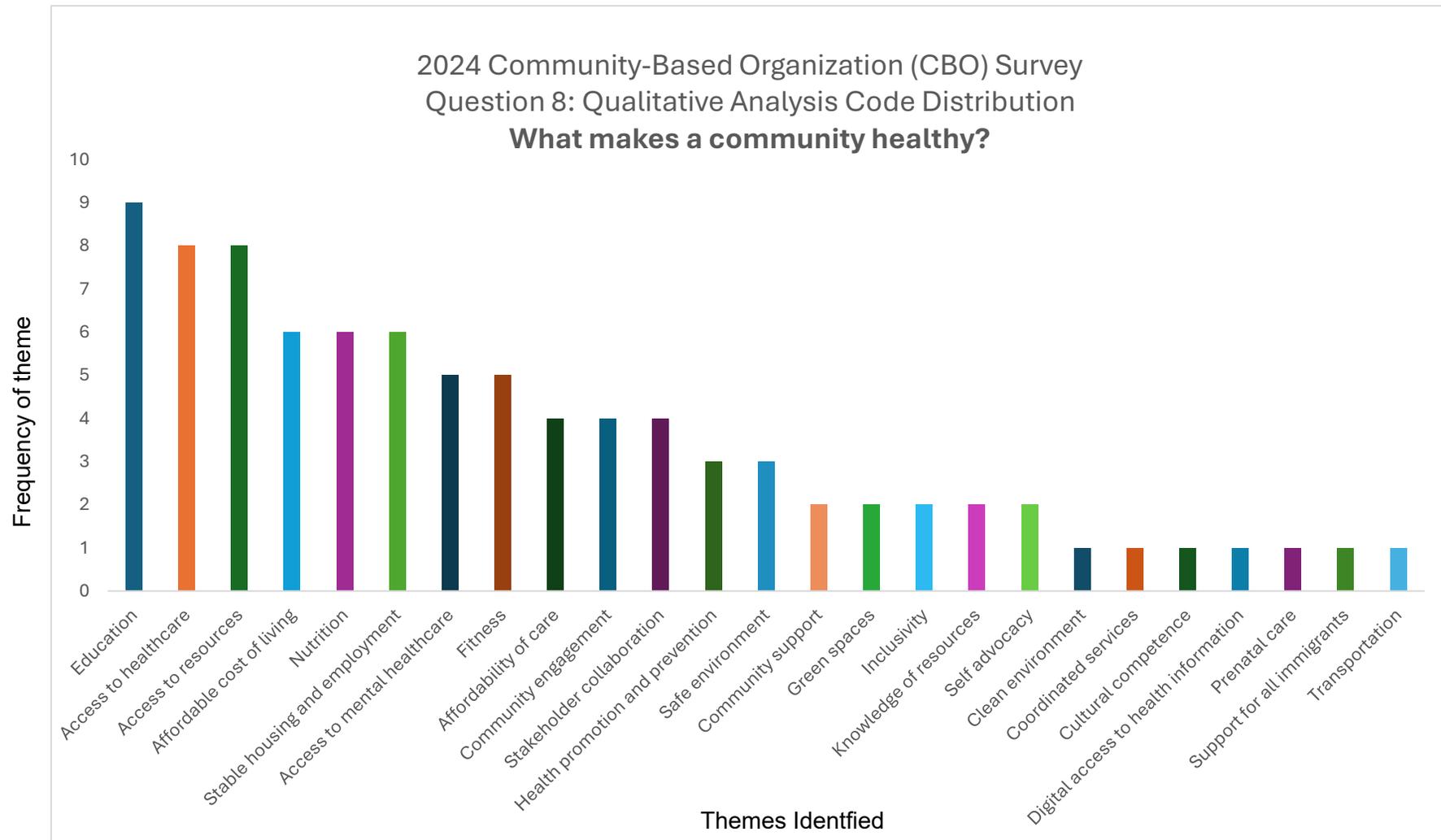
Total respondents: 44

Other answers written in by respondents included: "I don't know," "N/A," "we serve all populations," "we serve the community, so pretty much all of the above," "unknown," "a few are illiterate," and "prefer not to answer."

APPENDIX A

2024 CBO Survey Question 8: What makes a community healthy?

Qualitative Analysis Code Distribution and Descriptions



Total respondents: 53

Code Descriptions

Education refers to education about all facets of the healthcare system and the foundational pillars of health, including but not limited to the importance of lifestyle and disease prevention factors

Access to healthcare refers to equitable and easy access to medical care for those who require it

Access to resources refers to access to community-based and state-provided social supports and resources

Affordable cost of living refers to the cost of multiple aspects of living, including but not limited to the cost of housing and nutritious foods

Nutrition refers to food security, as well as access to and consumption of nutritious foods

Stable housing and employment refer to an individual's ability to maintain a stable place of residence and a stable source of income

Access to mental healthcare refers to equitable and easy access to mental healthcare for those who require it

Fitness refers to physical activity and subsequent fitness

Affordability of care refers to reasonably affordable mental and medical healthcare services

Community engagement refers to a community's engagement with not only each other, but with the systems that affect the community, socially and civically

Stakeholder collaboration refers to coordinated collaborative efforts among all entities who have a stake in affecting a community's health, including but not limited to healthcare systems, legislators, and community-based organizations

Health promotion and prevention refers to public health measures that enable people to have control of and improve one's health, with particular consideration of structural and social determinants of health

Safe environment refers to safe (inclusive and violence-free) places to work, learn, play, live, and receive care, all of which ultimately contribute to better health outcomes

Community support refers to interdependence among community members in times of wellness and illness

Green spaces refer to equitable and accessible natural outdoor environments

Inclusivity refers to equitable access to care, programming, and resources for all individuals, including but not limited to the LGBTQIA+ population, minority populations, and immigrants

Knowledge of resources refers to an individual's knowledge and awareness of the social and healthcare resources around them so they can appropriately take avail themselves of said resources

Self-advocacy refers to individuals' ability to advocate for themselves as a patient within the healthcare system

Clean environment refers to a clean outdoor environment, including but not limited to air and water supply

Coordinated services refer to a complete and consistent continuum of care between all providers, across healthcare and social services

Cultural competence refers to care providers' ability to understand a patient's culture and deliver culturally informed care

Digital access to health information refers to individuals' access to health information through digital pathways and platforms, including but not limited to the internet access and social media platforms

Prenatal care refers to equitable and adequate healthcare for mother and baby prior to birth

Support for all immigrants refers to systemic support for documented and undocumented immigrants

Transportation refers to equitable and easy access to affordable, reliable transportation

APPENDIX B

2024 Community-Based Organization Survey Instrument *(see next two pages)*

LONG ISLAND HEALTH SURVEY FOR ORGANIZATIONS AND AGENCIES

The county health departments (Nassau and Suffolk), local hospitals, and other community partners are in the process of deciding what health problems we will focus on for the next few years. We would like to find out what problems are vital to the persons and community you provide care/services to. We will use these results, along with other information, to plan to improve the health of persons in Nassau and Suffolk counties. Please give us your input by filling this out and sending it back by mail or email. Or complete the survey online (preferred method) through this link: <https://www.surveymonkey.com/r/LIHC-CBO2024>. The return information is listed at the end of this survey. Thank you.

1. Which of the following health-related social needs are *unmet* in your community? (Please check up to 3)

- Economic wellbeing
- Mental wellbeing and substance use
- Safe and healthy communities
- Health insurance coverage and access to care
- Healthy children
- PreK-12 student success and educational attainment

2. What are the biggest health and/or social problems for the people/community you serve? (Please check up to 5)

- Access to prenatal care
- Access to vaccinations
- Adverse childhood experiences
- Alcohol use
- Anxiety/stress
- Asthma/lung disease
- Cancer
- Care for the elderly
- Childhood behavioral health
- Child health & wellness
- Depression
- Diabetes
- Drug misuse and overdose
- Environmental hazards (water/soil/air pollution, lead, etc.)
- Falls in the elderly
- Heart disease & stroke
- HIV/AIDS & sexually transmitted diseases (STDs)
- Housing instability
- Infections
- Maternal and infant mortality
- Memory loss
- Nutrition/eating habits
- Nutrition insecurity
- Obesity/weight loss issues
- Oral health problems
- Poverty
- Premature births
- Preventable injuries
 - Car crashes
 - Pedestrian injuries
 - Other: _____
- Safety
- Sedentary lifestyle/lack of physical activity
- Smoking/vaping/tobacco use
- Suicide
- Teen pregnancy
- Unemployment
- Uninsured or underinsured
- Vaccine preventable diseases
- Violence
 - In the home between partners
 - Guns
 - Murders
 - Rape
 - Other: _____
- Women's health & wellness
- Other (please specify): _____

3. What would be helpful to improve the health problems of the people/community you serve? (Please check up to 5)

- Access to community services & support
- Access to healthier food
- Affordable housing
- Better schools
- Breastfeeding
- Clean air & water
- More grocery stores
- Farmers markets
- Health & wellness promotion in schools
- Healthier food choices
- Health education programs
- Health screenings (physical & mental)
- Home care options
- Insurance enrollment programs
- Job opportunities
- Opportunities for continued education
- Parks & recreation
- Recreation facilities
- Safer childcare options
- Safer places to walk/play
- Safer workplaces
- Transportation (public and/or active)
- Violence prevention
- Water fluoridation
- Other (please specify): _____

4. Do any people/communities you serve have problems getting needed health care?

- Yes (if 'yes,' please answer question #5) No

5. If you answered 'yes' to question #4, what do you think the reasons are? (Please check up to 5)

- Cultural/religious beliefs
- Don't know how to find providers
- Don't understand need to see a provider
- Fear/hesitancy (e.g. not ready to face/discuss health problems; immigration status; etc.)
- Lack of availability of providers/appointments
- Lack of culturally sensitive providers/care services
- Lack of LGBTQIA+ affirming care
- Language barriers
- Misinformation/lack of health literacy
- No insurance/unable to pay for care
- Prior negative experiences
- Transportation
- Unable to pay co-pays/deductibles
- Other (please specify) _____



6. What health screenings and/or health services are needed to keep the people/communities you serve healthy? (Please check up to 5)

- Anxiety/stress management
- Blood pressure
- Cancer
- Cholesterol (fats in the blood)
- Chronic disease management
- Dental screenings
- Depression/suicidal ideation
- Diabetes
- Disease outbreak prevention
- Drug and alcohol misuse
- Early intervention
- Eating disorders
- Emergency preparedness
- Exercise/physical activity
- Falls prevention in the elderly
- Hearing screening
- Heart disease
- HIV/AIDS & sexually transmitted diseases (STDs)
- Memory loss
- Nutrition
- Prenatal care
- Primary care/prevention for adults
- Primary care/prevention for children
- Smoking/vaping/tobacco cessation programs
- Suicide prevention
- Vaccination/immunizations
- Weight loss programs
- Other (please specify) _____

7. Where do the people/communities you serve get most of their health information? (Please check all that apply)

- Doctor/health professional
- Family or friends
- Health department
- Hospital
- Internet
- Library
- Newspaper/magazines
- Radio
- Religious organization
- School/college
- Social media (Facebook, Twitter, etc.)
- Television
- Worksite
- Other (please specify) _____

8. What do you think makes a community healthy?

9. How would you rate the health of the people/communities you serve?

- Very healthy Healthy Somewhat healthy
- Unhealthy Very unhealthy

If you are able, please complete the following:

Your organization: _____

Where did you receive this survey? _____

Zip code where you work _____

Town where you work _____

For the population(s) you serve, please check all that apply pertaining to their gender:

- Woman Man Transgender
- Non-binary/non-conforming Prefer not to respond

For the population(s) you serve, please check all that apply pertaining to their age:

- Under 18 18-24 years 25-34 years 35-44 years
- 45-54 years 55-64 years 65+ years

For the population(s) you serve, please check all that apply pertaining to their Hispanic or Latino ethnicity:

- Not Hispanic or Latino Unknown
- Hispanic or Latino Prefer not to respond

For the population(s) you serve, please check all that apply pertaining to their race:

- White
- Black or African American
- Asian
- Native Hawaiian and Other Pacific Islander
- American Indian and Alaska Native
- Two or more races
- Prefer not to respond
- Other (please specify) _____

For the population(s) you serve, please check all that apply pertaining to their highest level of education:

- K-8 grade
- Some high school
- High school graduate
- Technical school
- Some college
- College graduate
- Graduate school
- Doctorate
- Other (please specify) _____

Your name: _____

Phone: _____

Email: _____

Would you be willing to participate in a 15-minute phone/Zoom call in the early part of 2025 to delve deeper into the health and social support issues concerning Long Islanders? These narrative responses will be analyzed in the aggregate for key themes and focus areas and will become another primary data source. Yes No

